**Notes of the Riverside Medical Centre PPG Meeting**

**Held on 28th September 2017**

**Present:**

Joyce Swindlehurst PPG Chair Sylvia Megson Patient Representative

Margaret Shillito Patient Representative Cath Wilson Riverside Medical Centre

June Price Patient Representative Barbara Chilton Patient Representative

**Apologies**

Janet Eaton Patient Representative

**Notes from previous meeting**

Agreed

**Matters Arising**

* Cath updated the group on the launch of the Extended hours service which is now live – the Practice as booking appointments for routine appointments between 6pm & 10 pm and the GP’s are able to book same day patients into the GP slots from 5pm daily.
* Cath updated the group on the Low Level Mental Health Talking Shop has now opened and will be providing daily access to low level mental health practitioners, support, leaflets and advice- it is open seven days per week and no appointments are needed – patients can simply walk in. The Talking Shop is based on Carlton Street and Cath suggested members of the Group should visit to see what is on offer.
* The Group discussed the Vision impaired information which Cath had agreed to post out to Vision Impaired patients – this has not occurred yet due to the large number of patients coded with Vision Impairment – need to identify those with severe Vision Impairment as current coding includes all vision impairment.
* Discussion took place on the future of the NHS and how it may well look in years to come.

No other business so the meeting was closed.

Next meeting – 18th January 2018 at 2pm in the Bungalow